25 August 2024

The access issues have now been resolved and we are continuing to monitor the situation.

Users can now access the:

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal.

We apologise for any inconvenience.

Related articles

System issue impacting portals

Date
7 April 2026

System issue update: myplace participant portal log-in issues now resolved

Date
8 August 2023
Category

- News

System issue update: myplace participant portal log-in issues resolved for most users

Date
9 August 2023
Read more news