20 September 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) services
- my NDIS app
- my NDIS participant portal
- myplace participant portal
- myplace provider portal

Start date and time

Sunday 22 September 2024, 12:01 am AEST

Finish date and time

Sunday 22 September 2024, 6:00 am AEST

Outage window

6 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption

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