10 October 2024

There is an upcoming planned outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- Application Programming Interface (API) Services
- myplace participant portal
- myplace provider portal
- my NDIS app

Start date and time

Sunday 13 October 2024, 12:01 am AEDT

Finish date and time

Sunday 13 October 2024, 6:00 am AEDT

Outage window

6 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption

Related articles

Category

- News

Planned multi-system outage Sunday 22 September 2024

Date
20 September 2024
Category

- News

Planned multi-system outages 12 - 14 July 2024

Date
11 July 2024
Category

- Notification

Planned multi-system outage 14 April 2024

Date
10 April 2024
Read more news