

15 November 2024

There is an upcoming planned multi-system outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- myplace participant portal
- myplace provider portal

## Start date and time

Sunday 17 November 2024, 12:01 am AEDT

## Finish date and time

Sunday 17 November 2024, 6:00 am AEDT

## Outage window

6 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

---

## Related articles

Category

- Notification

## [Planned multi-system outages 2-4 November 2024](#)

Date

1 November 2024

Category

- News

## Planned systems updates 15 - 17 November 2025

Date

14 November 2025

Category

- Notification

## Planned multi-system outage 1 December 2024

Date

28 November 2024

[Read more news](#)