28 November 2024

There is an upcoming planned multi-system outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- API services
- myplace participant portal
- myplace provider portal
- my NDIS App

Start date and time

Sunday 1 December 2024, 8:00 am AEDT

Finish date and time

Sunday 1 December 2024, 10:00 pm AEDT

Outage window

14 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption

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