

To help us deliver better outcomes for participants today and into the future, we built a new computer system – PACE and improved the way we work. We want to make sure National Disability Insurance Scheme (NDIS) providers are ready to support participants who have their NDIS plan created in our new system.

In this session we will:

- deliver an overview of PACE
- examine the key change areas for providers, including system, practice and process changes to be aware of
- provide an opportunity to ask questions relating to PACE at the end of each session.

Additional information:

- Sessions are delivered via video-conference using Microsoft Teams, and are offered over multiple dates to allow flexibility for attendees.
- Each session covers the same content.
- Registrations close one business day prior to the session.

Log in details will be sent to the email address you provide at registration, so please ensure you enter your email address correctly when registering.

If you have accessibility requirements, please advise when registering. If you have requested accessibility services, these services are provided by an external provider.

For any enquiries regarding this session, please contact [events@ndis.gov.au](mailto:events@ndis.gov.au) and include the session name in the subject line.

Registration link

[Register online \(External website\)](#)

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## Related events

Category

- Online Event
- Provider
- Provider Engagement

## myID and RAM - Information session for providers

From August 2025, providers have been able to transition from using Provider Digital Access (PRODA) to using myID and Relationship Authorisation Manager (RAM), providing a more secure way to access the NDIS provider portals.

Event Date

Friday, 26 June 2026

Category

- Provider Engagement

## Working as an NDIS Provider

The National Disability Insurance Agency (NDIA) invites all new NDIS providers who have started delivering supports to NDIS participants to attend an information session on Working as a NDIS Provider.

Event Date

Wednesday, 22 July 2026

Category

- Provider Engagement

## Working as an NDIS Provider

The National Disability Insurance Agency (NDIA) invites all new NDIS providers who have started delivering supports to NDIS participants to attend an information session on Working as a NDIS Provider.

Event Date

Tuesday, 7 July 2026

[More events](#)