

30 January 2025

There is an upcoming planned multi-system outage.

Planned outages allow us to update and improve our systems.

## Impacted systems

- myplace participant portal
- my NDIS participant portal
- my NDIS app

## Start date and time

Saturday 1 February 2025, 10:00 pm AEDT

## Finish date and time

Sunday 2 February 2025, 12:00 pm AEDT

## Outage window

14 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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7 February 2025

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