30 January 2025

There is an upcoming planned multi-system outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- myplace participant portal
- my NDIS participant portal
- my NDIS app

Start date and time

Saturday 1 February 2025, 10:00 pm AEDT

Finish date and time

Sunday 2 February 2025, 12:00 pm AEDT

Outage window

14 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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