7 February 2025

There is an upcoming planned multi-system outage.

Planned outages allow us to update and improve our systems.

Impacted systems

- myplace participant portal
- myplace provider portal

Start date and time

Sunday 9 February 2025, 12:01 am AEDT

Finish date and time

Sunday 9 February 2025, 6:00 am AEDT

Outage window

6 hours

Impact on users

These NDIS systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Category

- Notification

Planned multi-system outage 1-2 February 2025

Date

30 January 2025
Category

- News

Planned systems updates 6 – 8 February 2026

Date
6 February 2026
Category

- News

Planned systems updates 21 – 22 February 2026

Date
20 February 2026
Read more news