22 May 2025

We're closely monitoring the severe weather events impacting parts of New South Wales.

In an emergency, you should always call 000. For your own safety, please follow the advice from your local emergency services.

For the latest updates in your region, including evacuation orders, visit the NSW SES website .

Our priority is to support participants, their families and carers to continue accessing their NDIS funded supports.

To ensure we can quickly provide support to any affected participants, we encourage you to contact the NDIS National Contact Centre on 1800 800 110 (Monday to Friday, 8am – 8pm).

When you call, 'press 6.' We are prioritising all calls from participants affected.

If you need urgent repairs or replacement of assistive technology, the NDIS National Contact Centre can help get funds authorised over the phone. Find out more about urgent AT repairs.

Office closures

Some NDIS and partner offices are temporarily closed. Visit the offices and contacts in your area page for the latest information.

Related articles

Supporting Participants through severe weather in NSW

Date
5 July 2022

Supporting participants through severe weather in Queensland and NSW

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8 March 2022

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- News

Supporting participants through severe weather in Queensland

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