28 June 2025

Update 29 June 2025

The my NDIS app is now working as normal.

We apologise for any disruption this may have caused.

Original message

We’re aware some users may be experiencing intermittent issues with accessing or using the my NDIS app.

Technical staff are working on a fix as a priority. If you experience any issues, you can use the participant portal on the NDIS website or try again later.

We apologise for any inconvenience.

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