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Working in our new computer system doesn't change the way providers make claims.

Providers should continue to use the myplace provider portal for all claims. As participants and their plans move to our new computer system, providers will not be able to use the single line-item claim function.

Providers should continue to use the current support item descriptions or numbers listed in the [NDIS pricing arrangements and price limits](#).

To make sure our language is consistent across NDIS plans and portals, the name of the support catalogue item in the plan will be the same name in the participant and provider portals.

Support items

Our new computer system does not change the way we structure support items, including item numbers.

Support types

We have moved from 3 to 4 support types. Support types now include:

- Core
- Capacity building
- Capital

- Recurring transport (new).

Support categories

In our new computer system, we have moved from 15 to 21 support categories.

The new support categories will appear on all plans developed in our new computer system. If a participant does not have these supports, there will be a zero dollar amount next to the category.

We have split some of the existing categories to make the new categories easier to understand. Providers with consent to view a participant's plan will notice budgets are displayed at the support category level.

The 6 new support categories are stated, and include:

Support Category	Support type
Home and Living	Core
Behaviour Support	Capacity building
Assistive Technology, Maintenance, Repairs and Rental	Capital
Specialist Disability Accommodation (SDA)	Capital
Transport Recurring	Recurring
Specialist Disability Young People in Residential Aged Care (YPIRAC) - Cross Billing	Core

Funding component amounts

Funding component amounts are supports categorised into groups.

Because funding components will be listed at the NDIS support category level and as a whole dollar figure rather than as a line-by-line cost, participants will have more flexibility over how they use their total funding amount. Read more about [flexible support categories](#).

Funding periods

Funding periods define how often a participant can access a portion of their total funding amount or funding component amounts. Funding from future funding periods cannot be brought forward.

Unused funds from a current funding period will roll-over to the next funding period, however unused funds will not roll-over into new plans.

Further information on funding component amounts and funding periods can be found on [changes to NDIS legislation](#).

Assistive Technology Maintenance, Repairs and Rental

We have introduced a new support category for assistive technology maintenance, repair, and rental. This new category may include funds for:

- minor repairs and maintenance (up to \$1,500)
- major repairs (a quote may be required)
- short term or extended rental
- short or extended equipment trials.

Providers may still need to provide quotes to inform decisions about including high-cost assistive technology items in plans in line with [Our Guidelines](#) .

When claiming assistive technology payments, providers should refer to [Assistive Technology, Home Modifications and Consumables Code Guide](#) and use the most appropriate line item for the support they have delivered.

Specialist disability accommodation, home and living supports and behaviour supports

All participants with [specialist disability accommodation](#), home and living supports and behaviour supports need to have their my providers recorded at a support category level in their NDIS plan, or their claims will automatically be rejected.

In the [my NDIS provider portal](#), providers can create specialist disability accommodation dwelling enrolment requests and view and manage the end-to-end application process.

We have made improvements to the specialist disability accommodation landing pages in the portal to improve the user experience.

Specialist disability accommodation providers can contact the SDA Enrolment team at SDAEnrolment@ndis.gov.au or call our National Contact Centre on 1300 311 675 if they need further support.

Recurring transport

We have included recurring transport as a new support category for participants who receive [transport funding](#). Participants who are not eligible for transport funding will have a zero-dollar amount against this support category in their plan.

The transport funding levels will be the same as they were before, with eligible participants receiving this funding pro rata in their bank account on a fortnightly basis.

For some participants, the day they receive their transport funding may change. This is because their recurring transport payments will be established on the day of the week the participant's plan is approved.

Young People in Residential Aged Care (YPIRAC) - Cross Billing

The new Young People in Residential Aged Care (YPIRAC) - Cross Billing support category has been added so that funding can be allocated in plans for payments for residential aged care subsidies and supplements. Providers are not able to claim against this category.

Summary of support category changes

- [Summary of support category changes \(PDF 66KB\)](#)
- [Summary of support category changes \(DOCX 84KB\)](#)

Product catalogue settings

- [Product catalogue settings \(PDF 192KB\)](#)
- [Product catalogue settings \(DOCX 80KB\)](#)

Support category budgets

In our new computer system, funding in NDIS plans will be built at the support category level. There will be no stated support items built into PACE plans.

Budgets will be stated or flexible at the support category level.

Budgets will be listed as a whole dollar figure rather than as line-by-line costs.

Where budgets are listed as flexible, there is flexibility within and across the flexible support categories, matched to how the plan is managed.

Where budgets are listed as stated, there is only flexibility within that support category.

Flexible support categories

There are 4 flexible support categories. These flexible support categories are:

Support category code	Support category	Support type
01	Assistance with Daily Life	Core
02	Transport	Core
03	Consumables	Core
04	Assistance with Social, Economic and Community Participation	Core

The flexibility participants have matches how they manage their budget. For example:

- If 2 support categories are plan managed, funding in these 2 support categories can be managed flexibly.
- If 3 support categories are NDIA-managed, funding in these 3 support categories can be managed flexibly.

Stated support categories

Stated support categories have flexibility within that support category. This means flexibility applies to the whole budget of that support category only

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