3 October 2025

The 12-month transition period for adjusting to the NDIS support lists ended on 2 October 2025.

Since October 2024, the NDIA supported participants and nominees to understand what they can and can't buy with NDIS funding.

The updated definition of NDIS supports separates supports into 2 lists:

- Supports that are NDIS supports – can be purchased with funding
- Supports that are not NDIS supports – cannot be purchased with funding

To help people get it right, we provided time to adjust. During the transition period, the NDIA did not raise debts for first or second purchases of items that were not NDIS supports, where the purchase was under $1,500.

From 3 October 2025, if NDIS funding is used to buy something that isn't an NDIS support, a debt may be raised. Even if it costs less than $1,500.

We have safeguards in place to support participants

We understand that managing an NDIS plan can be complex. That's why we've put safeguards and fair processes in place to support participants before a debt is raised.

- More resources are being invested to help people understand the rules before payments are made.
- If something doesn't look right, we'll check it manually and contact the participant or nominee.
- We consider individual circumstances before raising a debt.
- Participants can request a review, waiver, or write-off if needed.
- If a debt is raised, payment plan options are available to help manage repayments in a way that suits the participant's needs.

These safeguards go beyond just preventing purchases of non-NDIS supports. They're designed to ensure participants aren't left without the supports they need.

Updated guidance to help participants manage your plan

To support this, we've updated the Your Plan operational guideline. It helps participants understand how to manage their plan and get the supports they need.

Learn more:

- Supports funded by the NDIS

- Our Guidelines - Your plan

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