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10 October 2025

There is an upcoming multi-system update.

We organise these updates ahead of time to improve how our systems work. These updates are part of our regular work to help keep everything running smoothly.

## Impacted systems:

- myplace participant portal
- myplace provider portal

## Start date and time

Sunday 12 October 2025, 12:01 am ADST

## Finish date and time

Sunday 12 October 2025, 06:00 am ADST

## Update window

6 hours

## Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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