10 October 2025

There is an upcoming multi-system update.

We organise these updates ahead of time to improve how our systems work. These updates are part of our regular work to help keep everything running smoothly.

Impacted systems:

- myplace participant portal
- myplace provider portal

Start date and time

Sunday 12 October 2025, 12:01 am ADST

Finish date and time

Sunday 12 October 2025, 06:00 am ADST

Update window

6 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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