12 December 2025

The NDIA has released its three-year pricing workplan.

The workplan outlines a sequenced, evidence-based approach to improving how NDIS pricing supports participant outcomes and market sustainability.

It balances the need to address emerging market pressures with the importance of measured, data-driven decision-making that considers system-wide impacts.

The first year delivers targeted improvements where evidence supports early action, while establishing the foundation for longer-term pricing development through research and pilot programs.

This dual approach ensures improvements in the immediate future, whilst building toward future enhancements based on robust evidence.

Each year, the workplan builds on the evidence and progress of the previous year, ensuring continuous improvement.

The workplan was developed in close collaboration with the NDIS Quality and Safeguards Commission and the Department of Health, Disability, and Ageing.

Feedback from consultation with Commonwealth departments, states and territories, Disability Carer Representative Organisations, provider peak bodies and advisory groups has been used to support this structured, forward-looking approach to pricing improvements.

We are committed to working closely with stakeholders as we implement the actions in the three-year pricing workplan.

The Agency’s consultation approach is designed to collect structured, evidence-based feedback on the direction and implementation of pricing changes, ensuring decisions are informed by participant and sector experience while maintaining the integrity of the Agency’s pricing functions.

Read the full pricing workplan.

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