29 January 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal

Start date and time

Saturday 31 January 2026, 9:40 pm AEDT

Finish date and time

Sunday 1 February 2026, 12:20 pm AEDT

Outage window

14 hours 40 minutes

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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