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29 January 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

## **Impacted systems:**

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal

## **Start date and time**

Saturday 31 January 2026, 9:40 pm AEDT

## **Finish date and time**

Sunday 1 February 2026, 12:20 pm AEDT

## **Outage window**

14 hours 40 minutes

## **Impact on users**

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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