6 February 2026

Planned systems updates 6 – 8 February 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal

Start date and time

Friday 6 February 2026, 11:00 pm AEDT

Finish date and time

Sunday 8 February 2026, 4:00 pm AEDT

Outage window

41 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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System updates: Planned system outage 9 February 2025

Date
7 February 2025
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