16 March 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- my NDIS mobile app
- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal
- Digital Partner Portal
- NAPIC Gateway

Start date and time

Monday 16 March 2026, 7:40 pm AEDT

Finish date and time

Monday 16 March 2026, 10:20 pm AEDT

Outage window

2 hours, 40 minutes

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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