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Providers

About the continence provider list

It provides better access to:

- transparent pricing and product information
- a wider range of products and services
- improved customer service
- clinical support and advice about products (assessment is not included)
- affordable and timely delivery, including in rural and remote areas.

Providers are listed in a random order.

Providers applied to be on the list and were assessed by a panel.

They are NDIS registered and meet minimum service requirements to be on the list.

For more information, contact marketpathways@ndis.gov.au or providers can call the NDIA provider number on 1300 311 675.

Disclaimer

The information on this list is subject to the NDIA disclaimer and provided for your convenience only.

The NDIA does not endorse any third-party platforms, links to other Internet sites are for your convenience and do not constitute endorsement of material at those sites, or any associated organisation, product or service.

There may be additional providers not listed. Some continence providers chose not to submit an expression of interest.

You should find and compare providers using a variety of information, including online reviews, before deciding which provider to work with.

The NDIA doesn’t accept liability for any claims or losses arising directly or indirectly from services provided by third-party platform providers.

The NDIS is not responsible for providing accessible content on third-party sites.

Providers

Atlas McNeil Healthcare

amhcommunity.com.au

Provider Registration Number: 4050007260.

ABN: 70097973290.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- subscription.

Delivery

Australia wide.

See website for further delivery information and timeframes.

Additional information

Continence, urology, skincare, bedding protection, washables, odour and stain removal, bed wetting alarms, continence support and product support.

BedGuard

bedguard.com.au/shop/

Provider Registration Number: 4050011906.

ABN: 38124024620.

Products

- bed/chair/floor protection.

Order methods available

- online
- phone
- email.

Delivery

Australia wide.

- metro: 5 business days
- regional: 7 business days
- remote: 10 business days.

See website for further delivery information.

Additional information

Selection per participant weight.

Medical Store

medicalstore.com.au

Provider Registration Number: 4050102286.

ABN: 63095196562.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- subscription
- mail out.

Delivery

Australia wide.

- metro: 1-7 days
- regional: 2-7 days
- remote: 2-10 days.

See website for further delivery information.

Additional information

Medical Store provides phone, online and in person (by appt) support with product advice and technical support, as well as providing samples and images to assist with your selection.

Day & Night Healthcare Pty Ltd

dnhc.com.au

Provider Registration Number: 4050015080.

ABN: 59763173024.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- in person.

Delivery

Australia wide.

- metro: Next day
- regional: 2-7 days

- remote: 3-7 days.

See website for further delivery information.

Additional information

Day & Night Healthcare works with all major continence brands to provide exceptional service, support and product offerings. Support is available online, over the phone or in person.

Aleva Continence & Health Care Products

aleva.com.au

Provider Registration Number: 4050006497.

ABN: 82105367342.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- subscription.

Delivery

Australia wide.

- ACT and NSW: 3-4 days
- Vic and Qld: 3-5 days
- SA and Tas: 4-6 days
- NT: 5-7 days
- WA: 6-7 days.

See website for further delivery information.

Additional information

Aleva offers a comprehensive range of technically advanced continence and related products, together with personalised product guidance to meet individual needs.

Independence Australia

www.independenceaustralia.com.au/

Provider Registration Number: 4050000274.

ABN: 80973805243.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online

- phone.

Delivery

Australia wide.

- metro: orders placed on a business day with be dispatched withing 24-36 hours. Orders placed on a weekend or public holiday with be processed the next business day
- regional: all orders will be processed within 3 business days if processed by 2pm
- remote: delivery to very remote areas may take a little longer due to services being limited to 1 delivery per week.

See website for further delivery information.

Additional information

Product details and informative reference material is available on our website to assist NDIS participants with the selection and ordering of products as well as managing funding, whether Agency, plan or self-managed.

Conni Australia

shop.conni.com.au

Provider Registration Number: 4050005135.

ABN: 27078006569.

Products

- re-usable/washable personal protection
- disposable personal protection
- continence consumables
- bed/chair/floor protection.

Order methods available

- online

- phone.

Delivery

Australia wide.

- metro: orders processed withing 1 business day of receipt of order
- regional: orders processed withing 1 business day of receipt of order
- remote: orders processed withing 1 business day of receipt of order.

See website for further delivery information.

Additional information

Providing continence support products for NDIS participants.

Prime 1 Care

Prime1care.com.au

Provider Registration Number: 4050096236.

ABN: 93642687474.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email.

Delivery

- NSW metro
- Vic metro.

See website for further delivery information.

Country Care Group

countrycaregroup.com.au/products/continence

Provider Registration Number: 4050002686.

ABN: 26088222226.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bed/chair/floor protection.

Order methods available

- online
- phone
- email
- in person.

Delivery

Australia wide.

- metro: next day
- regional: 1-2 days
- remote: 5-10 days.

See website for further delivery information.

Additional information

We offer a comprehensive range of adult continence products available from any one of our 44 showroom locations across Australia and via our expansive personalised home delivery service.

Livingstone

ndis.livingstone.com.au

Provider Registration Number: 4050034589.

ABN: 66052001144.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone

- email
- in person
- subscription
- mail out.

Delivery

Australia wide.

- metro: 1-3 business days
- regional: 3-7 business days
- remote: 7-14 business days.

See website for further delivery information.

Additional information

Your provider for incontinence, SIL and home care needs.

Staydry

staydry.com.au

Provider Registration Number: 4050008527.

ABN: 67167519039.

Products

- re-usable/washable personal protection
- continence consumables
- bed/chair/floor protection.

Order methods available

- online
- phone
- email

- subscription
- mail out.

Delivery

Australia wide.

- metro: 1-2 days
- regional: 3-4 days
- remote: 5-7 days.

See website for further delivery information.

Additional information

Staydry offer a premium range of bedding protection and washable continence underwear for kids, teens and adults in a wide range of styles, colours and sizes. We offer customer support via phone, email, website chat and an exclusive NDIS checkout for a smooth ordering process.

Surgical House

surgicalhouse.com.au

Provider Registration Number: 4050002615.

ABN: 23149499614.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email.

Delivery

Australia wide.

- metro: 3-5 days
- regional: 5-10 days
- remote: 10-14 days.

See website for further delivery information.

Additional information

View our complete range of continence products, including pricing or call one of our well-trained customer service team.

Alpha Medical Solutions

alphamedicalsolutions.com.au/ndis-registered-provider

Provider Registration Number: 4050086066.

ABN: 57643006366.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care

- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email.

Delivery

Australia wide.

- metro: 3-10 business days
- regional: 3-10 business days
- remote: 3-10 business days.

See website for further delivery information.

Additional information

NDIS consumables and assistive technology products including incontinence aids.

First Aid Distributions

Firstaiddistributions.com.au

Provider Registration Number: 4050081670.

ABN: 54153377185.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables

- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- in person.

Delivery

Australia wide.

- metro: 2-7 days
- regional: 2-7 days
- remote: 6-10 days.

See website for further delivery information.

Additional information

Absorbent pads, mats, liners, urinary catheters, urinary care and continence management. Phone, email and live chat available.

My Online Medical Supplies

myonlinemedicalsupplies.com.au

Provider Registration Number: 4050090057.

ABN: 80646138383.

Products

- re-usable/washable personal protection

- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection.

Order methods available

- online
- phone
- email
- subscription.

Delivery

Australia wide.

- metro: 1-3 days
- regional: 3-5 days
- remote: 5-10 days.

See website for further delivery information.

Additional information

Premium continence management products.

Joya Medical Australia Pty Ltd

joyamedicalsupplies.com.au/shop

Provider Registration Number: 4050087251

ABN: 65637602914

Products:

- Re-usable/washable personal protection
- Disposable personal protection
- Catheters/sheaths
- Drain/leg bags
- Continence – consumables
- Urinary collection items and accessories
- Bowel care
- Bed/chair/floor protection
- Continence control/monitoring

Order methods available:

- Online
- Email
- Subscription
- In person

Delivery:

Australia-wide

- Metro: 1-2 days
- Regional: 3-5 days
- Remote: 5-10 days

Additional information:

24/7 customer service support via email live chat. Customer service phone line Mon – Fri: 08:30am – 04:30pm. Nurse available to answer any product related query within the scope.

Caremmunity

caremmunity.com.au/shop/

Provider Registration Number: 4050000418.

ABN: 35947860028.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection.

Order methods available

- online
- phone
- email
- in person
- subscription.

Delivery

Australia wide.

- metro: 1-2 days
- regional: 3-5 days
- remote: 3-5 days.

See website for further delivery information.

Additional information

Supply and delivery of continence aids, nutrition, skincare to clients' homes. Backed by a national team of nurse continence specialists conducting continence assessments in-home and by telehealth.

HECSA

hecsa.com.au

Provider Registration Number: 4050092429.

ABN: 16632755670.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email.

Delivery

Australia wide.

- metro: 2-10 business days
- regional: 3-10 business days
- remote: 3-10 business days.

See website for further delivery information.

Additional information

We offer a large range of brands and products complimented by a team offering amazing customer service.

mySupply Store

mysupplystore.com.au

Provider Registration Number: 4050005463.

ABN: 27130845224.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email.

Delivery

Australia wide.

- metro: 1-4 days
- regional: 4-5 days
- remote: 7-10 days.

See website for further delivery information.

Additional information

Extensive product range, superior customer service.

Health N Home

https://shop.healthnhome.com.au/

Provider Registration Number: 4050072995.

ABN: 23140988549.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- subscription.

Delivery

Australia wide.

- metro: 1 week
- regional: 1-2 weeks
- remote: 2 weeks.

See website for further delivery information.

Additional information

All continence, catheter and wound care related products. Continence Nurse to help with suitability of the products.

Topcat Healthcare Pty Ltd

Topcathealthcare.com.au/collections/all

Provider Registration Number: 4050041185.

ABN: 40627423910.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- in person
- subscription.

Delivery

Australia wide.

- metro: 1-3 days
- regional: 3-5 days
- remote: 3-10 days.

See website for further delivery information.

Additional information

Contact Us page – can advise of technical issues and or discuss product choice – no current online chat function. Products display with line item numbers they represent.

Invizi / Nundies

confidenceclub.com.au/ndis-continence-provider

Provider Registration Number: 4050032704.

ABN: 45622222959.

Products

- re-usable/washable personal protection
- disposable personal protection
- continence consumables
- bed/chair/floor protection.

Order methods available

- online
- phone
- email
- subscription.

Delivery

Australia wide.

- metro: 1-3 business days
- regional: 2-5 business days
- remote: 3-12 business days.

See website for further delivery information.

Additional information

Comprehensive advice from Product Specialists and AI tools to assist in product selection and returns (if applicable).

Brightsky Australia

brightsky.com.au

Provider Registration Number: 4050001090.

ABN: 42000355948.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection.

Order methods available

- online
- phone
- email
- in person
- subscription
- mail out.

Delivery

Australia wide.

- metro: 2-10 business days

- regional: 2-10 business days
- remote: 2-10 business days.

See website for further delivery information.

Additional information

Over 7,500 consumable items available in small and bulk quantities.

IncontinenceProducts.com.au

incontinenceproducts.com.au

Provider Registration Number: 4050000940.

ABN: 98050042772.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- phone
- email
- in person
- subscription
- mail out.

Delivery

Australia wide.

- metro: 1-3 days
- regional: 3-5 days
- remote: 3-5 days.

See website for further delivery information.

Additional information

Absorbent pads, mats, liners, urinary catheters and related products and services like urinary care and continence management; technical support.

Medisa

medisa.com.au

Provider Registration Number: 4050086102.

ABN: 64169434244.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online

- phone
- email
- in person
- subscription
- mail out.

Delivery

Australia wide.

- metro: 1-3 business days
- regional: 2-5 business days
- remote: 3-10 business days.

See website for further delivery information.

Bedding for All

beddingforall.com.au

Provider Registration Number: 4050102147.

ABN: 20274511313.

Products

- re-usable/washable personal protection
- disposable personal protection
- continence consumables
- bed/chair/floor protection
- continence control/monitoring.

Order methods available

- online
- email.

Delivery

Australia wide.

- metro: 5-10 days
- regional: 10-12 days
- remote: 10-15 days.

See website for further delivery information.

Additional information

Disposable and washable mats, waterproof bedding and contingency products. Support via Whatsapp and email.

Ausmed Health

Ausmedhealth.com.au

Provider Registration Number: 4050117044.

ABN: 71643436177.

Products

- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care.

Order methods available

- online
- phone
- email
- in person.

Delivery

Australia wide.

- metro: 1-2 days
- regional: 1-2 days
- remote: 2-3 days.

See website for further delivery information.

Additional information

Absorbent pads, mats and liners, urinary catheters, care and urinary continence management, wound care and related products.

Noble Healthcare

noblehealthcare.com.au/

Provider Registration Number: 4050009725

ABN: 88269329399

Products

- Re-usable/washable personal protection
- Disposable personal protection
- Catheters/sheaths
- Drain/leg bags
- Continence consumables
- Urinary collection items and accessories
- Bowel care
- Bed/chair/floor protection
- Continence control/monitoring

Order methods available

- Online
- Phone
- Email

- Subscription
- In Person
- Mail out

Delivery

Australia wide.

- Metro: 1-3 days
- Regional: 2-4 days
- Remote: 1-14 days

See website for further delivery information.

Additional Information

Highly personalised service and high quality to NDIS participants needing continence, nutritional and medical consumables, backed by an ever reliable pre and post-sale customer experience team.

Homehealth & Medical Supplies

hhmedicalsupplies.com.au

Provider Registration Number: 4050149140.

ABN: 91639810281.

Products

- re-usable/washable personal protection
- disposable personal protection
- catheters/sheaths
- drain/leg bags
- continence consumables
- urinary collection items and accessories
- bowel care
- bed/chair/floor protection

- continence control/monitoring.

Order methods available

- online
- subscription
- email
- in person.

Delivery

Australia wide.

- metro: next day
- regional: 2-7 days
- remote: 3-7 days.

See website for further delivery information.

Additional information

We offer an expansive range of continence products from all leading brands. Product support is available online, over the phone or in person at our retail store.

- List of continence providers (DOCX 300.2KB)
- List of continence providers (PDF 403.19KB)

This page current as of
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