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Step 1: Think about if plan management is right for you

A plan manager can help you:

- understand your plan and what is an [NDIS support](#)
- keep track of your budget
- make sure each claim is in line with your plan, budget and NDIS supports
- check and submit claims for payment
- follow the rules about spending NDIS funding
- pay your providers.

Step 2: Do your research

You choose your plan manager. You can change your plan manager during your plan.

You don't have to wait for your current plan to end.

It can be helpful to ask people you know and trust for advice to start your search for a plan manager. They may be able to give you recommendations.

All plan managers need to be registered NDIS providers with the [NDIS Quality and Safeguards Commission](#) .

Do an online search

Do an online search for plan managers near you. We recommend researching as many plan managers as possible, so you have all the right information. Online reviews can be helpful.

It might help to create a list of plan managers and their contact information. Write down what you like about them and any extra information that'll help you compare and decide.

Use the provider finder

The [NDIS provider finder](#) is another way to search for plan managers.

It'll give you a provider's:

- website details
- phone number
- email
- contact address.

To start your search:

1. Enter your suburb or postcode in the search bar.
2. Choose the most relevant suburb from the drop-down list.
3. To find providers registered to deliver plan management services, click on 'registration group' in the sidebar and then tick 'plan management'.

Step 3: Ask questions to learn more

Talk to a plan manager before you sign up

It's important to have a good working relationship with your plan manager. Before signing up with one, it's a good idea to contact and ask questions.

Questions you may want to ask include:

- Do they hold a meeting at the start of the plan, so you can understand what's involved?
- Do they work with people with your disability?
- How often will you hear from your plan manager?
- Do they change their service to work with your communication needs?
- How can they help you understand your budget and the NDIS rules about spending?

Pick the plan manager that meets your needs

Only choose a plan manager you feel confident meets your needs.

Learn more about [how to change providers](#).

Step 4: Make a service agreement

When you've found the plan manager that's right for you, it's a good idea to make a [service agreement](#) with them.

You and your plan manager can be clear about what each party has agreed to, for example:

- the services to be provided
 - how these services will be provided
 - how long they will be your plan manager
 - what happens if you disagree.
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Related information

[What is a plan manager](#)

[How to make a service agreement](#)

[NDIS Provider finder](#)

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