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What a plan reassessment is

When your NDIS plan needs to change, or you need a new one, we look at the information and evidence you give us to decide on the kinds of NDIS supports that should be included.

We call this activity a plan reassessment.

What a plan reassessment is for

We want to make sure your plan always meets your needs. We usually need to do a plan reassessment when:

Your situation has changed your needs

There might be times in your life when your situation changes and your plan no longer meets your needs. You might need more, less or different NDIS supports.

You can talk to us about the changes you think your plan needs when this happens.

You don't have to wait for your next [check-in](#).

Your reassessment date is coming up and you need different NDIS supports

Let us know if you need a new plan with different NDIS supports when we check-in with you around 2 to 3 months before your plan reassessment date.

What a plan reassessment is like

We need information and evidence

You'll have time to prepare for your plan reassessment.

We need any new [information and evidence](#) if your situation has changed. The information and evidence we need will depend on the reason you're asking for changes.

We'll need assessments, reports or other evidence from your treating healthcare professionals, therapists or support workers if your disability support needs have changed.

Your [my NDIS contact](#) can help you gather the information and evidence we need to reassess your plan. They may do this during your check-in, if you have one.

Learn more about [how to gather evidence](#).

Tip: Tell us as much as you can to help us decide.

We use the information and evidence you've given us for your plan reassessment to decide if we can make the change you're asking for.

We can only include NDIS supports our rules say we can fund. It's helpful if you can provide details of the change in your situation, and assessments or reports from your healthcare professionals.

We'll review your information and evidence

When considering if we'll do a plan reassessment, your [NDIA planner](#) will review:

- your current plan and NDIS supports and how you've used them
- the information and evidence you've given us
- how you use community and mainstream supports and services
- the change you've asked for and if this is an NDIS support
- how your plan works as an overall package of NDIS supports
- how your NDIS supports will help you work towards your goals.

You can continue to use your current plan while we complete your reassessment.

Learn more about [how to prepare for a plan reassessment](#).

What happens after a plan reassessment

There are 3 possible outcomes from your plan reassessment.

Your plan doesn't need to change

The information and evidence you've given us doesn't indicate a change is needed to your plan.

Or, you have asked us for supports our rules say we can't pay for. If this happens, we'll explain our decision and your current plan will continue.

You get a new plan with different NDIS supports

This will be done within 28 days and we'll offer you a [plan meeting](#).

Your NDIA planner will talk to you about the decisions they've made and the NDIS supports they've included in your plan.

You'll get a varied plan

We'll make changes to [vary your plan](#) if your current plan is working for you and we think it matches your situation, support needs and goals.

We can vary your plan without doing a full reassessment. This will be done within 28 days.

If you don't agree with our decision

If we make a decision about your plan you don't agree with, you can request an internal [review of decision](#).

If we don't reassess your plan before the reassessment date

If we don't reassess your plan before its reassessment date, it will continue for another 12 months. We call this a plan continuation.

We do plan continuations to make sure you can keep accessing your NDIS supports while you wait for us to reassess your plan.

Your continued plan will have the same funding amounts in your core and capacity building budgets as your previous plan. Any unspent funding for NDIS supports from your previous plan can still be used. These funds will remain in the continued plan.

You'll receive a letter and a message from us in the participant portal and the my NDIS app if your plan has been continued. You don't need to do anything.

Related information

[How to prepare for a plan reassessment](#)

[What is a check-in](#)

[What are examples of disability evidence](#)

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