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Step 1: Identify your goals have changed

Make it clear which goals should change and why

Make sure you know which goals you would like to change and why before contacting us.

When you are confident about your goals and what you are working towards it can make it easier to organise your NDIS supports in a way that helps you to work towards them.

Learn more about how to set goals.

Reasons to change your goals

You may have met your goals earlier than expected or your situation has changed and you want to work towards new goals.

You might be coming to the end of your NDIS plan and thinking about new goals for your next plan.

Changing your goals doesn't mean you'll have more NDIS supports or funding added to your plan.

Step 2: Contact us

Call us

Call us on 1800 800 110.

Use our service hub

Submit an enquiry through our service hub .

Speak to us in person

Talk to your my NDIS contact or visit your local office in person.

Step 3: Let us know you'd like to change your goals

Let us know what you'd like to change

We can make small changes to your NDIS plan at any time. A small change could be updating your goals.

You can keep using your plan while you wait for us to change it.

When we make small changes, we only do it to one part of your plan. We call this a plan variation.

Step 4: See your updated goals

You'll be able to see your updated goals in the my NDIS participant portal, myplace portal or in the my NDIS app once we've changed your plan.

Anyone who you've given consent to see your plan, will also be able to see your updated goals. This may include your providers, plan manager, support coordinator or recovery coach.

Related information

What are goals

How to set goals

What is a my NDIS contact

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