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What an assistive technology advisor is

An assistive technology advisor may be an [assistive technology assessor](#) or a mentor. Or, your medical practitioner or specialist may have enough experience to provide advice on what you need.

Sometimes they will refer you to another more experienced assistive technology advisor. For example, an orientation and mobility specialist in the vision sector. An assistive technology mentor is someone who has a recognised qualification in assistive technology advice.

An advisor is different to an assessor

Assessors are allied health practitioners who can give advice for more complex assistive technology. You need an assessor for assessment of high-cost assistive technology.

What an assistive technology advisor is for

We suggest you get advice before buying or renting any items when we fund assistive technology in your plan.

Assistive technology advisors help you:

- learn what assistive technology is available
- choose the best options for your needs
- make sure your assistive technology is safe for you
- set up and use your assistive technology.

Your advisor will give us different evidence, depending on if your items are:

- [low-cost](#)
- [mid-cost or high-cost](#).

You will need to work with an assistive technology assessor if the items are mid or high-cost.

Helping you choose a safe and appropriate item

An advisor will talk to you to understand your needs and goals, and make sure the items you're hoping to buy will suit your situation. They'll also give safety and setup instructions, particularly when it comes to higher-risk assistive technology.

Your funding will include at least \$500 to seek advice from an assistive technology advisor, if you have assistive technology funded in your plan. Talk to your [my NDIS contact](#) if you need help to find the right advisor.

Related information

[How to buy low-cost assistive technology](#)

[How to buy mid-cost or high-cost assistive technology](#)

[What is a my NDIS contact](#)

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