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Reasons for leaving the NDIS

There are several reasons why you might leave the NDIS. When you leave the NDIS, you will no longer be a participant. This means your plan will stop and you can't use your funding.

You choose to leave

You might want to leave because you don't want to be on the NDIS anymore. Perhaps you have [met your goals](#), or developed your skills and independence.

What to do if you choose to leave

If you choose to leave the NDIS, you must let us know in writing by completing the leaving the NDIS form.

You can return the form by either:

- emailing it to enquiries@ndis.gov.au
- mailing it to NDIA, GPO Box 700, Canberra ACT 2601
- delivering it in person to your [my NDIS contact](#) or [local office](#).

As well as using the form, you can start the process of leaving the NDIS by contacting your my NDIS contact. If you choose to leave, your plan ends on the day you let us know in writing. You can't use your funding once you let us know you wish to leave.

Leaving the NDIS form

- [Download the Leaving the NDIS form docx file](#) - DOCX 72.93 KB

Your eligibility has changed

Sometimes a change to your situation can mean you're no longer [eligible for the NDIS](#).

These changes can include:

- you no longer meet the disability or early intervention requirements
- a child with developmental delay has turned 6 years old and no longer meets the early intervention or disability requirements
- you are moving to a different country
- you are no longer an Australian citizen, permanent resident, or hold a protected special category visa.

If we think you might not be eligible anymore, we'll contact you to complete an [eligibility reassessment](#). If we find you are no longer eligible, we will let you know when you'll leave the NDIS. You'll have 90 days to make any final claims. We'll also support you to leave the NDIS.

Your my NDIS contact can help you connect with [community and other mainstream supports](#) once you leave.

If you disagree with our decision

You can ask for an [internal review](#) if you don't agree with our decision. You'll need to ask for an internal review within 3 months after we tell you in writing that you are no longer eligible.

You move into residential aged care

You'll leave the NDIS if you move permanently into residential aged care for the first time after turning 65. When we say residential aged care, we mean a service funded by the Department of Health's [aged care](#) system.

Let us know if you're moving to aged care

If you move into residential care or begin receiving home care services after you turn 65, you need to let us know. This is because you can't get NDIS and aged care supports at the same time.

If this is you, let us know you've moved by:

- calling us on [1800 800 110](tel:1800800110)
- submit an enquiry to our [service hub](#)
- talking to your [my NDIS contact](#).

Read more about moving into a [residential care facility](#) .

You start receiving home care services from the aged care system

You'll leave the NDIS if you start getting home care services from the aged care system after you turn 65. When we say home care services, we mean services funded by the Department of Health's aged care system.

If this is you, let us know by:

- calling 1800 800 110
- submit an enquiry to our [service hub](#)
- talking to your [my NDIS contact](#).

Read more about receiving [home care services](#) .

If you disagree with our decision

If you have moved into residential care or are receiving home care services, you won't be able to ask us for a review.

Someone has died

When a participant dies, they leave the NDIS.

A death is always a challenging time. We prioritise the wellbeing of participants' family and carers during the leaving process. The person looking after the details can get help from a bereavement support officer if they wish.

For more information visit [what is needed when a participant dies](#).

Finalising your plan

When you leave the NDIS your plan will stop and we won't fund any NDIS supports after you leave. Your my NDIS contact can help you organise your final payments and [connect you with services in your community](#), if you want them.

The law says we must keep your information on our records, even when you leave the NDIS. If your situation changes after you leave, you can always [apply to become a participant](#) again.

Our guideline

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- [Download the Leaving the NDIS guideline pdf file](#) - PDF 310.08 KB
 - [Download the Leaving the NDIS guideline docx file](#) - DOCX 111.96 KB
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Related information

[What are community connections](#)

[What is an eligibility reassessment](#)

[What is a decision review](#)

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