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Roles and responsibilities of working as an allied health provider in the NDIS

Allied health providers deliver therapeutic supports to NDIS participants. Therapeutic supports are a range of services designed to help people improve their functional abilities, develop skills and increase their independence in daily life.

Your responsibilities as an allied health provider may include:

Referring people to information about the NDIS

You can help clients who may be eligible for NDIS supports by:

- giving them information about accessing the NDIS
- helping them contact an NDIS partner.

Providing evidence to support NDIS applications

You can provide evidence, assessments and reports that help inform our access and funding decisions.

You can provide:

- supporting evidence as part of an application to join the NDIS, including evidence that your client has or is likely to have a permanent disability
- reports or assessments that describe the functional impact of your client's disability.

Writing plan reassessment reports about your participants' progress towards their goals

You will write plan reassessment reports to support your participant's plan reassessment.

A plan reassessment report should:

- briefly explain your therapeutic approach
- include evidence of the outcomes achieved and the progress made by your participant since you last reported.

Learn more about writing plan reassessment reports.

Accessing the provider portals

There are 2 portals you can use to view participant information and manage your services with participants. They are the:

- myplace provider portal
- my NDIS provider portal.

The myplace provider portal is used for participants on our old computer system. The my NDIS provider portal is used for participants on our new computer system.

How to get paid

How you get paid for your services will depend on:

- whether the participant has a plan in the old or new computer system
- how the participant manages their budget (self-managed, plan-managed or NDIA-managed).

Learn more about how to get paid.

Allied health students and provisional psychologists

Allied health students or provisional psychologists on clinical placement can provide services to participants. They can only provide services to participants under the supervision of a qualified allied health provider.

Participants need to agree that the student can deliver specific aspects of the service. A service agreement between you and the participant should document this consent.

It should also include how the arrangement can result in more flexibility for the participant. For example, a lower hourly rate or additional hours of service.

Related information

What is supporting evidence

What is a functional capacity assessment

Guide to getting started

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