The National Disability Insurance Agency (NDIA) invites providers to an information session about the NDIA payment processes and provider and participant responsibilities.

The session aims to help providers to reduce potential issues when claiming payments for NDIS supports and avoid providing supports that are not funded by the NDIS.

This session will cover:

- The different ways participants manage their funding and how this impacts provider payments.
- The importance of asking the right questions prior to delivering supports.
- The need for clear communication between providers and participants in relation to payment for supports delivered.

Additional information

Sessions are delivered via video-conference using Microsoft Teams.

Each webinar covers the same content.

The link to log in will be sent to you 24 HOURS PRIOR to the event date. If you do not receive the link to access, please let us know.

Registration closure

Registrations not requiring accessibility supports close one business day prior to the session date or once tickets have sold out.

Registrations that do require accessibility supports close five business days prior to the session date or once tickets have sold out to allow time for bookings.

If these tickets are no longer available, please contact us at events@ndis.gov.au.

Accessibility

If you have accessibility requirements, please select the Online - Accessibility supports required ticket when registering.

If you have requested accessibility services, these services are provided by an external provider.

While we will do our best to assist, we can't guarantee availability of support due to time constraints.

We look forward to welcoming you at this webinar.

For any enquiries regarding this session, please contact events@ndis.gov.au and include the session name in the subject line.

Registration link
Register online (External website)

Related events

Category

- Community Engagement

Understanding the NDIS webinar: Working with Providers

This session will explore how participants can work effectively with NDIS providers, from choosing the right supports to communicating expectations and managing changes so supports work the way they're intended to.
Event Date
Wednesday, 18 November 2026
Category

- Provider Engagement

SDA Vacancy Payments Webinar

Are you a Specialist Disability Accommodation (SDA) provider? Join us for a webinar covering the key things you need to know about SDA Vacancy payments as an SDA provider.
Event Date
Thursday, 10 December 2026
Category

- Community Engagement

Understanding the NDIS webinar - Ways of managing your NDIS funding

There are different ways you can manage the funding in your NDIS plan. Understanding your options can help you decide how you want your supports to be managed and what works best for you.
Event Date
Thursday, 26 November 2026
More events