

15 June 2026

NDIS participants and providers should claim as soon as possible after an NDIS support is delivered.

Timely claiming means self-managed participants can be paid back faster for any out-of-pocket expenses.

It also helps providers to get paid faster for supports they deliver.

We're increasing checks on older NDIS claims

From 18 June, we'll be doing extra checks on older claims.

At first, we'll be checking claims submitted more than 12 months after receiving or delivering a support.

We'll check claims submitted by self-managed participants, plan managers and providers.

We'll check to make sure the claims are for NDIS supports.

We'll also check that they include the right evidence and information.

Over the coming months, we'll be gradually expanding our checks to more recent claims.

This will include checking claims submitted 6 months or more after a support is delivered.

What you need to know

Older claims may be held for up to 28 days while we complete our checks.

We'll contact you if we need more information about your claim.

If your claim is rejected, we'll tell you the reason why.

Find out more

We check claims both before and after they are paid.

This is part of our work to make sure that all NDIS funds are spent on NDIS supports.

It's also how we protect participants' funds against fraud.

[Further information for self-managed participants.](#)

[Further information for providers and plan managers.](#)

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