24 June 2026

New claiming requirements and registration rules will apply to all Supported Independent Living (SIL) providers from 1 July 2026, including a new claim code and updated eligibility requirements.

Changes for SIL providers

- From 1 July 2026, there is a new way to claim Supported Independent Living (SIL) supports.
- For supports delivered before 1 July 2026, all providers must keep using the current code:
  0115 – Assistance with daily life tasks in a group or shared living arrangement.
- For supports delivered from 1 July 2026, all providers (registered, newly registered, and those applying to register) must use the new code:
  0138 – Assistance with Supported Independent Living.

Changes for plan managers

- From 1 July 2026, invoices from SIL providers will include new support items under code 0138.
- Plan managers may only pay invoices for services delivered after 1 July 2026 if the provider is:
  - Registered under 0138, or
  - An unregistered provider that delivered SIL supports prior to 1 July 2026 and has lodged an application under registration group 0138
  - An existing unregistered provider who was delivering SIL before 1 July 2026.

Key dates and requirements

- By 1 October 2026:
  - Unregistered providers delivering SIL before 1 July must apply for registration if they want to keep providing SIL after 1 October.
  - Plan managers should visit the NDIS Commission website to:
    - Find a Registered provider and/or
    - Apply for registration
- SIL Providers (registered or applying) are encouraged to include their registration or application number on invoices.
- SIL Providers who have applied can continue claiming under 0138 while their application is assessed.

- Unregistered SIL providers who do not apply by 1 October 2026 can only claim for services up to 30 September 2026.
- From 1 October 2026, plan managers should reject invoices from SIL providers who are:
  - Not registered, and
  - Have not applied to register
- If a claim is rejected due to registration status, providers should contact the NDIS Commission .

More information

Support and resources are available through the NDIS Commission Reform Hub .

Providers or participants with concerns should contact us to discuss their situation.

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