17 June 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- my NDIS Participant Portal
- my NDIS Provider Portal
- myplace Participant Portal
- myplace Provider Portal
- my NDIS Mobile App
- Integrity Portal

Start date and time

Saturday 20 June 2026, 11:00 pm AEST

Finish date and time

Sunday 21 June 2026, 7:30 am AEST

Outage window

8.5 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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