
2 July 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- myNDIS Participant Portal
- myNDIS Provider Portal
- myPlace Participant Portal
- myPlace Provider Portal
- myNDIS Mobile App
- Integrity Portal
- Digital Partner Portal
- NAPIC Gateway
- Application Programming Interface (API) services

Start date and time

Friday 3 July 2026, 10:30 pm AEST

Finish date and time

Sunday 5 July 2026, 11:30 pm AEST

Outage window

49 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Planned system updates 5-6 June 2026

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Planned system updates 9-10 May 2026

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