2 July 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- myNDIS Participant Portal
- myNDIS Provider Portal
- myPlace Participant Portal
- myPlace Provider Portal
- myNDIS Mobile App
- Integrity Portal
- Digital Partner Portal
- NAPIC Gateway
- Application Programming Interface (API) services

Start date and time

Friday 3 July 2026, 10:30 pm AEST

Finish date and time

Sunday 5 July 2026, 11:30 pm AEST

Outage window

49 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

Related articles

Category

- News

Planned system updates 11-12 July 2026

Date
8 July 2026

Planned system updates 5-6 June 2026

Date
4 June 2026
Category

- News

Planned system updates 8 & 9 August 2026

Date
7 August 2026
Read more news