8 July 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- myNDIS Participant Portal
- myNDIS Provider Portal
- myPlace Participant Portal
- myPlace Provider Portal
- myNDIS mobile App
- Digital Partner Portal
- NAPIC Gateway
- Provider Application Programming Interface (API) services
- Integrity Portal

Start date and time

Saturday 11 July 2026, 11:30 pm AEST

Finish date and time

Sunday 12 July 2026, 6:30 am AEST

Outage window

7 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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