14 August 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- my NDIS participant portal
- my NDIS provider portal
- myplace participant portal
- myplace provider portal
- my NDIS App
- Integrity Portal
- Digital Partner Portal
- Registration Portal
- Developer Portal
- NAPIC Gateway
- Provider Application Programming Interface (API) services (only calls affected)

Start date and time

Saturday 15 August 2026, 7:00 pm AEST

Finish date and time

Saturday 15 August 2026, 11:00 pm AEST

Outage window

4 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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