30 September 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- myplace participant portal
- myplace provider portal

Start date and time

Thursday 1 October 2026, 12:00 am AEST

Finish date and time

Thursday 1 October 2026, 6:00 am AEST

Outage window

6 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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