

17 September 2026

The Self-Management Advisory Group (SMAG) met on Thursday, 17 September 2026. The meeting was held online.

Focus of the meeting

The focus of the September meeting was:

- NDIA update.
- Improving NDIA guidance: Spending funds, record keeping and claiming.

NDIA update

The NDIA update included:

Securing the NDIS for future generations Bill

- On 19 August 2026, the government passed the National Disability Insurance Scheme Amendment (Securing the NDIS for Future Generations) Bill.
- This means there will be changes to the NDIS, including:
 - Changes to the plan reassessment process.
 - Changes to record keeping requirements:
 - Self-managers are now legally required to keep records for 3 years.
 - The NDIS Minister now has the power to make:
 - Support determinations.
 - Pricing determinations.
 - Support determinations will start to be applied to new and reassessed plans from 1 October 2026.
 - The NDIA can use automated systems to make some decisions.
- The NDIA has not introduced this change yet. The NDIA will publish information before it starts using these systems.

New way of planning

- The new way of planning will begin in April 2027.
- To learn more about the new way of planning and consultation opportunities, please visit:
 - [Changes to the NDIS](#)
 - [New Framework Planning and NDIS Supports Consultation](#)
 - [NDIS Reforms Consultation Hub](#)
 - [Tell us what you want to know about NDIS reforms](#)

- [Securing the NDIS for future generations timeline](#)

Annual Pricing Review

The NDIA is preparing for the 2027-28 Annual Pricing Review (APR) consultation. The NDIA will publish more information on the NDIS website when it becomes available.

Improving NDIA guidance: Spending funds, record keeping and claiming

The NDIA is developing a guide to help participants understand how to make a claim. This guide will complement the Self-Management Guide. It will also help participants who use a plan manager.

The guide will include information about:

- Spending NDIS funds.
- Record keeping.
- How to make a claim.
- How the NDIA monitors claims and payments.

Member feedback included:

- Clearly explain what participants can claim.
- Show how to use support categories when making a claim. Include examples of the different claiming categories.
- Explain what information a participant needs to provide when making a claim.
- Explain what records participants need to keep and why.
- Improve communication when a claim is denied:
 - Explain why the claim was denied.
 - Explain what extra information is needed when resubmitting the claim.
- Clearly show which information applies to self-managed participants and which applies to plan-managed participants. This will help participants find the information they need more quickly.

Next meeting

The next SMAG meeting is scheduled for Thursday, 12 November 2026.

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