17 September 2026

The Self-Management Advisory Group (SMAG) met on Thursday, 17 September 2026. The meeting was held online.

# Focus of the meeting

The focus of the September meeting was:

- NDIA update.
- Improving NDIA guidance: Spending funds, record keeping and claiming.

# NDIA update

The NDIA update included:

Securing the NDIS for future generations Bill

- On 19 August 2026, the government passed the National Disability Insurance Scheme Amendment (Securing the NDIS for Future Generations) Bill.
- This means there will be changes to the NDIS, including:
  - Changes to the plan reassessment process.
  - Changes to record keeping requirements:
    - Self-managers are now legally required to keep records for 3 years.
  - The NDIS Minister now has the power to make:
    - Support determinations.
    - Pricing determinations.
  - Support determinations will start to be applied to new and reassessed plans from 1 October 2026.
  - The NDIA can use automated systems to make some decisions.
- The NDIA has not introduced this change yet. The NDIA will publish information before it starts using these systems.

## New way of planning

- The new way of planning will begin in April 2027.
- To learn more about the new way of planning and consultation opportunities, please visit:
  - Changes to the NDIS
  - New Framework Planning and NDIS Supports Consultation
  - NDIS Reforms Consultation Hub
  - Tell us what you want to know about NDIS reforms

- Securing the NDIS for future generations timeline

## Annual Pricing Review

The NDIA is preparing for the 2027–28 Annual Pricing Review (APR) consultation. The NDIA will publish more information on the NDIS website when it becomes available.

# Improving NDIA guidance: Spending funds, record keeping and claiming

The NDIA is developing a guide to help participants understand how to make a claim. This guide will complement the Self-Management Guide. It will also help participants who use a plan manager.

The guide will include information about:

- Spending NDIS funds.
- Record keeping.
- How to make a claim.
- How the NDIA monitors claims and payments.

Member feedback included:

- Clearly explain what participants can claim.
- Show how to use support categories when making a claim. Include examples of the different claiming categories.
- Explain what information a participant needs to provide when making a claim.
- Explain what records participants need to keep and why.
- Improve communication when a claim is denied:
  - Explain why the claim was denied.
  - Explain what extra information is needed when resubmitting the claim.
- Clearly show which information applies to self-managed participants and which applies to plan-managed participants. This will help participants find the information they need more quickly.

# Next meeting

The next SMAG meeting is scheduled for Thursday, 12 November 2026.

# Related articles

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