13 November 2026

There are upcoming multi-system updates.

Planned outages allow us to update and improve our systems.

Impacted systems:

- myplace participant portal
- myplace provider portal
- my NDIS App

Start date and time

Sunday 15 November 2026, 12:00 am AEDT

Finish date and time

Sunday 15 November 2026, 2:00 am AEDT

Outage window

2 hours

Impact on users

These systems will be down during the outage window. Please plan around this if required.

We are sorry for the disruption.

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