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Chief Executive Officer

The Chief Executive Officer (CEO) is responsible for the day-to-day administration of the National Disability Insurance Agency (NDIA).

Graeme Head AO is the CEO of the NDIA.

The CEO is supported by eight Deputy CEOs (DCEO).

Each are responsible for one of eight groups:

- Integrity Transformation and Technology Services – John Dardo
- Partners and Providers – Penelope McKay
- First Nations – Janine Mohamed
- Enabling Services / Chief Operating Officer – Matthew Swainson
- Legal, Actuarial, Governance and Reforms – vacant
- Participant Experience and Service Design – Amity Durham
- Service Delivery – Scott McNaughton

Integrity Transformation and Technology Services

Deputy CEO, Integrity Transformation and Technology Services – John Dardo

- General Manager, Integrity and Payments Transformation – Kitsa Papadopoulos (Acting), Vacant
- General Manager, Fraud Fusion Taskforce and Integrity Capability – Richard Honey (Acting), Kitsa Papadopoulos
- Chief Information Officer/ General Manager, Technology and Data – Martin Mane

Partners and Providers

Deputy CEO, Partners and Providers – Penelope McKay

- General Manager, Intermediaries – Miriam Slattery
- General Manager, Home and Community Supports – Scott Fitzpatrick (Acting), Vacant
- General Manager, Markets – Mark Wiggins

First Nations

Deputy CEO, First Nations – Janine Mohamed

- General Manager, Risk, First Nations – Andy Johnston (Acting)

Enabling Services / Chief Operating Officer

Deputy CEO, Enabling Services / Chief Operating Officer – Matthew Swainson

- General Manager, Chief People, Culture and Wellbeing /Chief People and Wellbeing Officer – Allison Doyle
- General Manager, Risk, Audit and Resilience/Chief Risk Officer – Andrew Parsons
- Chief Corporate and Commercial Officer – Phoebe Thompson
- Chief Financial Officer – Chris Breitzkreuz
- General Manager, Strategic Communications – Jo Collins (Acting), Vacant

Legal, Actuarial, Governance and Reviews

Deputy CEO, Legal, Reviews, Actuarial and Data – vacant

- General Manager, Legal/Chief Counsel – Ben Cheever (Acting), Tom McGregor
- General Manager, Reviews and Information Release – Daniel Flowers
- General Manager, Actuarial/Scheme Actuary – David Gifford
- General Manager, Governance, Priorities and Strategy – Vacant, Gabriela Pulczynski

Participant Experience and Service Design

Deputy CEO, Participant Experience and Service Design – Amity Durham

- General Manager, Service Design and Participant Experience – Laura Wilkinson
- General Manager, Engagement and Improvements – Clair Wheeler (Acting), Vacant
- General Manager, Policy Leadership – Prue Coroneos

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- General Manager, Reform Implementation – Christine Kruse (Acting)
 - Branch Manager, Office of the Participant Advocate – Donna Purcell

Service Delivery

Deputy CEO, Service Delivery – Scott McNaughton

- General Manager, QLD Regional Services – Desmond Lee
- General Manager, NSW/ACT Regional Services – Rochelle Waterhouse
- General Manager, VIC/TAS Regional Services – Damian Poel
- General Manager, SA, WA, NT Regional and Remote Services – Fleur Hill
- General Manager, Specialised Service Delivery – Jodie Stangel
- General Manager, National Operations and Performance – Andrew Maitland
- General Manager, NCC and Early Childhood – Martin Nightingale (Acting), Aaron Verlin
- General Manager, Scheme Transformation and Capability – Lisa Buckingham

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