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Chief Executive Officer

The Chief Executive Officer (CEO) is responsible for the day-to-day administration of the National Disability Insurance Agency (NDIA).

Graeme Head AO is the CEO of the NDIA.

The CEO is supported by seven Deputy CEOs (DCEO).

Each are responsible for one of seven groups:

- Integrity Transformation and Technology Services – John Dardo
- Partners and Providers – Penelope McKay
- First Nations – Janine Mohamed
- Enabling Services / Chief Operating Officer – Matthew Swainson
- Legal, Actuarial, Governance and Reforms – Leigh Sanderson
- Participant Experience and Service Design – Amity Durham
- Service Delivery – Scott McNaughton

Integrity Transformation and Technology Services

Deputy CEO, Integrity Transformation and Technology Services – John Dardo

- General Manager, Integrity and Payments Transformation – Kitsa Papadopoulos
- General Manager, Fraud Fusion Taskforce and Integrity Capability - Richard Honey (Acting)
- Chief Information Officer/ General Manager, Technology and Data - Martin Mane

Partners and Providers

Deputy CEO, Partners and Providers – Penelope McKay

- General Manager, Intermediaries – Jo Collins
- General Manager, Home and Community Supports – Scott Fitzpatrick (Acting)
- General Manager, Markets – Mark Wiggins

First Nations

Deputy CEO, First Nations – Janine Mohamed

Enabling Services / Chief Operating Officer

Deputy CEO, Enabling Services / Chief Operating Officer – Matthew Swainson

- General Manager, Chief People, Culture and Wellbeing /Chief People and Wellbeing Officer – Allison Doyle
- General Manager, Risk, Audit and Resilience/Chief Risk Officer – Andrew Parsons
- Chief Corporate and Commercial Officer – Phoebe Thompson
- Chief Financial Officer – Chris Breitkreuz
- General Manager, Strategic Communications – Catherine Payne

Legal, Actuarial, Governance and Reviews

Deputy CEO, Legal, Reviews, Actuarial and Data – Leigh Sanderson

- General Manager, Legal/Chief Counsel – Ben Cheever (Acting)
- General Manager, Reviews and Information Release – Daniel Flowers
- General Manager, Actuarial/Scheme Actuary – David Gifford
- General Manager, Governance, Priorities and Strategy – Miriam Slattery

Participant Experience and Service Design

Deputy CEO, Participant Experience and Service Design – Amity Durham

- Branch Manager, Office of the Participant Advocate (direct report to Deputy CEO, Participant Experience and Service Design) – Donna Purcell
- General Manager, Service and Digital Design – Laura Wilkinson
- General Manager, Engagement and Improvements – Clair Wheeler (Acting)

- General Manager, Policy Leadership – Tom McGregor
- General Manager, Reform Implementation – Christine Kruse (Acting)

Service Delivery

Deputy CEO, Service Delivery – Scott McNaughton

- General Manager, QLD Regional Services – Desmond Lee
- General Manager, NSW/ACT Regional Services – Rochelle Waterhouse
- General Manager, VIC/TAS Regional Services – Damian Poel
- General Manager, SA, WA, NT Regional and Remote Services – Fleur Hill
- General Manager, Specialised Service Delivery – Jodie Stangel
- General Manager, National Operations and Performance – Andrew Maitland
- General Manager, NCC and Early Childhood – Aaron Verlin
- General Manager, Scheme Transformation and Capability – Lisa Buckingham

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