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Corporate Plan 2026–2027

The NDIA Corporate Plan 2026–27 is the Agency’s most significant planning document. It details the Agency’s strategic direction for the next 4 years, the key activities we plan to carry out, and the measures we will use to assess our performance.

- Corporate Plan 2026–27 (PDF 2.4MB)
- Corporate Plan 2026–27 (DOCX 2.8MB)
- Corporate Plan 2026–27 Easy Read (PDF 8.8MB)
- Corporate Plan 2026–27 Easy Read (DOCX 74KB)

For people who use screen readers, we recommend Adobe Acrobat Pro or NVDA.

Revisions and governance

We review and update our corporate plan by 31 August each year, for the next 4-year period.

The corporate plan has been developed in line with government expectations and informed by reviews of key metrics, performance standards and analysis of current issues.

This year’s corporate plan reflects the Government’s 2026–27 Budget announcements and the introduction of the National Disability Insurance Scheme Amendment (Securing the NDIS for Future Generations) Bill 2026. We will support the legislative changes through practical, careful and lasting change.

We have made updates to our performance measures.

A new efficiency measure has been added to better track the NDIA's operational expenditure, with revisions made to other performance measures and performance targets.

We revised targets from numeric to narrative description for 2.1 – Staff with disability, to reflect the ABS percentage rate for the Australian working-age population with disability, plus 5 per cent.

We updated wording in 1.8 to ‘Claim Integrity Interventions’ and 3.1 to ‘NDIS pricing guidance’.

We amended provisions to 2.3 of the Participant Service Guarantee (PSG), removing the aggregate measure to focus on individual achievement against 7 of the PSG measures. The full set of PSG measures will continue to be reporting in the Quarterly Report.

More information on what updates we made from last year can be found in the Corporate Plan 26-27 appendix.

The corporate plan has been developed in line with government expectations and informed by reviews of key metrics, performance standards and analysis of current issues.

The corporate plan meets the requirements under s177(1) of the *National Disability Insurance Scheme Act 2013* and *s35 of the Public Governance, Performance and Accountability Act 2013.*

The Participant Service Charter and Participant Service Improvement Plan remain as fundamental components of our corporate plan. You can read more about these on our Service Charter page.

Past corporate plans

2025-2026

- Corporate Plan 2025–26 (PDF 6.3MB)
- Corporate Plan 2025–26 (DOCX 460KB)
- Corporate Plan 2025–26 Easy Read (PDF 11MB)
- Corporate Plan 2025–26 Easy Read (DOCX 72KB)

2024-2025

- Corporate Plan 2024–2025 (PDF 5.8MB)
- Corporate Plan 2024–2025 (DOCX 2.2MB)
- Corporate Plan 2024–2025 Easy Read (PDF 8.67MB)
- Corporate Plan 2024–2025 Easy Read (DOCX 76KB)

2023-2027

- Corporate Plan 2023-2027 (PDF 5.9MB)
- Corporate Plan 2023-2027 (DOCX 349KB)
- Corporate Plan 2023-2027 Easy Read (PDF 7MB)
- Corporate Plan 2023-2027 Easy Read (DOCX 67KB)
- Corporate Plan 2023-2027 Auslan

2022-2026

- Corporate Plan 2022-2026 (PDF 5.2MB)
- Corporate Plan 2022-2026 (DOCX 952KB)
- Corporate Plan 2022-2026 Easy Read (PDF 7.5MB)
- Corporate Plan 2022-2026 Easy Read (DOCX 3.3MB)

2021-2025

- Corporate Plan 2021-2025 (PDF 3.3MB)
- Corporate Plan 2021-2025 (DOCX 4.8MB)

2020-2024

- Corporate Plan 2020-2024 (PDF 3.5MB)
- Corporate Plan 2020-2024 (DOCX 2.1MB)
- Easy Read - Corporate Plan 2020-2024 (PDF 5.3MB)
- Easy Read (text only) - Corporate Plan 2020-2024 (DOCX 60KB)

2019-2023

The 2019-2023 NDIS Corporate Plan is available for your reference.

- Corporate Plan 2019-2023 (PDF 3MB)
- Corporate Plan 2019-2023 (DOCX 1.25MB)

The magazine version of the corporate plan provides an overview of the Plan and a fold-out poster of the Agency's aspirations and goals:

Corporate Plan Magazine 2019-2023 (DOCX 622MB)

2018-2022

The 2018-22 NDIS Corporate Plan is available for your reference.

- Corporate Plan 2018-2022 (PDF 2MB)
- Corporate Plan 2018-2022 (DOCX 720KB)

Resources

- Statement of Strategic Guidance 2017 (PDF 3MB)

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31 August 2026