Graeme Head AO

Graeme Head became the CEO of the NDIA in November 2025.

He is responsible for overseeing the daily operations of the Agency, including administration of the NDIS, and works closely with the NDIA Board to ensure the Scheme can continue to deliver for people with disability and their families.

Prior to joining the NDIA Graeme was the Secretary for the NSW Department of Customer Service, where he championed the needs of consumers, working to streamline service delivery.

Graeme has held numerous leadership positions in the public sector. He is an experienced organisational leader with an extensive track record in policy development, innovation and reform, and a keen focus on customer experience and streamlined service delivery. He has 28 years of experience at senior executive level in government, 19 of which were at chief executive level.

He has previously led the NSW Public Service Commission, Service NSW, the NDIS Quality and Safeguards Commission, Sydney Catchment Authority, and the former NSW Department of Commerce. He has also held deputy positions in the Commonwealth Department of Aging and Health, the NSW Department of Premier and Cabinet and the NSW Environment Protection Authority.

Graeme’s public sector career spans policy (social and environmental / natural resources), regulation (NDIS, environmental, construction and work health and safety) and operations (human services and government utilities).

He has also worked briefly in the private sector in strategic advisory.

Graeme is a Fellow of the Institute of Public Administration of Australia and was made an Officer in the Order of Australia in the 2019 Australia Day Honours List.

This page current as of
3 May 2026