

1 June 2023

Please find below details of upcoming planned outages.

Planned outages allow us to update and improve our systems.

## **System outage: myplace portals**

### **Impacted systems**

- myplace participant portal
- myplace provider portal

### **Start date and time**

Friday 2 June 2023 at AEST 12 am

### **Finish date and time**

Friday 2 June 2023 at AEST 4 am

### **Outage window**

4 hours

## **System outage: my NDIS app**

### **Impacted systems**

- my NDIS app

### **Start date and time**

Saturday 3 June 2023 AEST 12 am

### **Finish date and time**

Saturday 3 June 2023 AEST 6 am

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## Outage window

6 hours

## Impact on users

The my NDIS app and the myplace participant and provider portals will be unavailable during the outage windows above. Please plan around this if required.

We are sorry for any disruption this may cause.

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Date

12 October 2023

Category

- News

### [System outage: myplace portals and my NDIS app](#)

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Date

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