1 June 2023

Please find below details of upcoming planned outages.

Planned outages allow us to update and improve our systems.

System outage: myplace portals

Impacted systems

- myplace participant portal
- myplace provider portal

Start date and time

Friday 2 June 2023 at AEST 12 am

Finish date and time

Friday 2 June 2023 at AEST 4 am

Outage window

4 hours

System outage: my NDIS app

Impacted systems

- my NDIS app

Start date and time

Saturday 3 June 2023 AEST 12 am

Finish date and time

Saturday 3 June 2023 AEST 6 am

Outage window

6 hours

Impact on users

The my NDIS app and the myplace participant and provider portals will be unavailable during the outage windows above. Please plan around this if required.

We are sorry for any disruption this may cause.

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Upcoming multi-system outage to myplace portals and my NDIS app

Date
12 October 2023
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System outage: myplace portals and my NDIS app

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Date
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