2 August 2019

Over the coming weeks, the NDIA is making changes to the NDIS myplace portal to improve the process where there may be a gap between new and old participant plans.

The aim is to ensure participants will be able to receive services regardless of if there is a delay in the scheduled plan review process. It also means providers will continue to be able to claim for services while the participant prepares for a plan review.

If you have any questions about your plan if it has been extended, please call the National Contact Centre on 1800 800 110 or contact your Local Area Coordinator or Planner.

Related articles

Removing gaps between plans

Date
5 September 2019

System improvement - removing gaps between plans

Date
10 February 2020

Changes made to organisation details between 27 – 30 June 2019

Date
26 June 2019
Read more news