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NDIS concepts in Auslan

Many NDIS concepts have not previously been translated into Auslan so equivalent ways of signing them is required. A diverse linguistic team was formed to create the signs to ensure they are accurate and reflect the diversity of language in Auslan across Australia. These signs were created for the purpose of translating existing information into Auslan, but they have been provided to help all Auslan speakers understand and talk about NDIS concepts in the same way.

What is the NDIS

This video will help you understand key information about the NDIS including what it is, if you can access it, when it will be available, and why it's important.

[Transcript for 'What is the NDIS'](#)

NDIS and hearing services

[Transcript for 'NDIS and hearing services - Auslan'](#)

Independent review into art and music therapy

NDIS support lists now available in Auslan

On 3 October 2024, a new definition of NDIS supports was introduced.

NDIS supports are the goods and services that NDIS participants can purchase with their NDIS funding.

Under the new definition, supports have been separated into two lists. This means participants:

- can only spend NDIS funding on things that are in the list of NDIS supports.
- cannot spend NDIS funding on things that are in the list of not NDIS supports.

These lists apply to all participants.

To make it easier for our deaf or hard of hearing participants, we have published the support lists in Auslan.

Participants can access this important information in a way that suits them best.

The creation of the lists was a recommendation from the NDIS Review, that greater transparency around funding supports was needed.

You can learn more about the [new definition of NDIS supports and the lists](#) .

Supports that are NDIS supports

Learn more about [supports that are NDIS supports](#) .

Supports that are not NDIS supports

Learn more about [supports that are not NDIS supports](#) .

Replacement supports

Learn more about [replacement supports](#) .

Improvements to the NDIS

[Transcript for 'improvements to the ndis'](#)

Participant Service Charter and Participant Service Improvement Plan

This video will help you understand how the Service Charter, Service Guarantee and Service Improvement Plan work together to make a better NDIS for you.

[Transcript for 'Participant Service Charter and Participant Service Improvement Plan - Auslan'](#)

Reasonable and necessary and permanent and significant disability

This video will help you understand what the NDIS means when they talk about reasonable and necessary supports and permanent and significant disability.

[Transcript for 'Reasonable and necessary supports and permanent and significant disability \(Auslan\)'](#)

Cultural and Linguistic Diversity Strategy

We developed and co-designed a Cultural and Linguistic Diversity (CALD) Strategy 2024–2028 (the Strategy).

Co-design means we worked with and learned from participants, friends, family, carers, NDIS staff and the disability community.

We co-designed the Strategy with over 800 people from CALD backgrounds.

This is our commitment to improving the NDIS so we can meet the cultural and language needs of all our participants.

To help us deliver the Strategy, we developed and co-designed an Action Plan.

It outlines the different steps we need to take to carry out the Strategy. There are 28 actions to complete.

CALD Strategy Summary 2024-2028

CALD Strategy Summary 2024-2028 Easy Read

CALD Action Plan 2024-2028, Easy Read

- [CALD Strategy full version 2024-2028](#) (video)
- [CALD Strategy Action Plan full version](#) (video)

Easy Read

Key information is also translated to Easy Read. Many people find Easy Read content useful, including people who have difficulty reading English.

- [Booklets and factsheets in Easy Read](#)
 - Information about [Finding, keeping and changing jobs](#)
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Contact supports and services

Translating and interpreting

Find out about [language interpreting services](#) or phone **131 450**.

National relay service

Visit the [National Relay Service](#) website.

Family violence support

Find [family violence and mental health](#) services.

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