

## Phone the NDIS

### Participants

Call: [1800 800 110](tel:1800800110)

### First Nations Connect

Call: [1800 411 640](tel:1800411640)

### Providers

Call: [1300 311 675](tel:1300311675)

National Contact Centre open Monday to Friday 8am to 8pm (local time).

First Nations Connect is a phone service for Aboriginal and Torres Strait Islander peoples and people who support them.

## Chat online

Use our live webchat to get help. Our National Contact Centre is open Monday to Friday 8am to 8pm local time.

[Live chat now](#)

## Send NDIS an enquiry

Send us an enquiry about:

- Accessing the NDIS
- Participant support
- Provider support
- Early Childhood support
- General enquiries

[Send an enquiry \(External website\)](#)

## Feedback and complaints

- Send us feedback
- Raise a complaint
- Give a compliment

[Online form](#)

## Local offices and contacts

- Local Area Coordinator (LAC)
- Early childhood partner for children younger than 9
- Local NDIS offices

[Search your area](#)

## Website feedback

We would like to hear your thoughts or feedback on how we can improve your experience.

- Suggest an improvement
- Report a bug

[Send website feedback](#)

## **Report suspicious behaviour**

- Report suspected fraud
- Report non-compliance
- Remain anonymous

[Report fraud](#)

## **Contact supports and services**

### **Translating and interpreting**

Find out about [language interpreting services](#) or phone **131 450**.

### **National relay service**

Visit the [National Relay Service](#) website.

### **Family violence support**

Find [family violence and mental health](#) services.

### **Media queries**

[Contact the NDIS communications team on our Media page.](#)

### **Request a speaker**

[National Disability Insurance Agency GPO Box 700 Canberra ACT 2601](#)

### **Connect on social media**

## **Participant First sign-up**

### **Mailing address**

National Disability Insurance Agency  
GPO Box 700  
Canberra ACT 2601

This page current as of  
22 June 2026

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