Phone the NDIS

Participants

Call: 1800 800 110

First Nations Connect

Call: 1800 411 640

Providers

Call: 1300 311 675

National Contact Centre open Monday to Friday 8 am to 7 pm (local time).

First Nations Connect is a phone service for Aboriginal and Torres Strait Islander peoples and their families, representatives, health workers, and community organisations.

Chat online

Our live webchat can help with any general enquiries. For urgent or complex matters, please call or email us. We are available from Monday to Friday, 8 am to 7 pm.

Live chat now

Send NDIS an enquiry

Send us an enquiry about:

- Accessing the NDIS
- Participant support
- Provider support
- Early Childhood support
- General enquiries

Send an enquiry (External website)

Feedback and complaints

- Send us feedback
- Raise a complaint
- Give a compliment

Online form

Local offices and contacts

- Local Area Coordinator (LAC)
- Early childhood partner for children younger than 9
- Local NDIS offices

Search your area

Website feedback

We would like to hear your thoughts or feedback on how we can improve your experience.

- Suggest an improvement
- Report a bug

Send website feedback

Report suspicious behaviour

- Report suspected fraud
- Report non-compliance
- Remain anonymous

Report fraud

Contact supports and services

Translating and interpreting

Find out about language interpreting services or phone **131 450**.

National relay service

Visit the National Relay Service website.

Family violence support

Find family violence and mental health services.

Media queries

Contact the NDIS communications team on our Media page.

Request a speaker

National Disability Insurance Agency GPO Box 700 Canberra ACT 2601

Connect on social media

Participant First sign-up

Mailing address
National Disability Insurance Agency
GPO Box 700
Canberra ACT 2601

This page current as of
24 August 2026

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