

---

## Making bulk payment requests

The myplace provider portal allows providers to upload a bulk payment request. This may be a convenient solution if, for example, you make claims once a month for the whole organisation or business rather than for individual episodes of support or assistance.

For assistance with processing bulk requests through myplace, see the [Bulk Payment Request self-help guide](#).

[Contact the NDIS](#) if you are having difficulty claiming payments through the provider portal, or have an outstanding payment.

Some claims will be reviewed before we process payment.

If a payment within a bulk claim is being reviewed, only the claim under review will be held. All other claims will be paid according to NDIA payment terms.

For more information about payment terms and prepayment claim reviews visit our [getting paid page](#).

---

This page current as of  
9 April 2024