23 March 2020

Some participants are experiencing issues accessing the myplace portal via the myGov website.

Advice to participants and providers is to try logging on later today or tomorrow.

Additionally, participants and providers may experience slow responses and error messages in the myplace participant and provider portals.

Our technical teams are urgently investigating this issue.

We apologise for any inconvenience and appreciate your patience.

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Date
18 September 2020

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