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## Overview

We have started our Long Form Outcomes Framework survey data collection for 2023.

Australian Healthcare Associates (AHA) will be contacting participants, their families and carers by phone, SMS or email between 18 September 2023 and 8 December 2023 to ask them questions about different areas of their lives.

Participating in the Long Form Outcomes Framework survey is voluntary.

AHA will be calling from this number: 1300 355 142.

AHA will send text messages from this number: 0488 855 790.

AHA email addresses are of the form: [firstname.lastname@ahaconsulting.com.au](mailto:firstname.lastname@ahaconsulting.com.au)

If you have any concerns about the identity of the person contacting you or their purpose, ask for their name, number and type of survey.

You can verify this information by contacting the NDIA directly on 1800 800 110.

We use the survey results to help identify the types of supports that lead to good outcomes for participants and to improve the NDIS.

You can find out more about the data we collect in the Reports and analyses section of the NDIS Data and Insights website.

## Next steps

At the end of each year, we publish high level results of our Long form outcomes survey in our annual [Outcomes Report](#) .

## Contact

For more information, please email [scheme.actuary@ndis.gov.au](mailto:scheme.actuary@ndis.gov.au)

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