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24 April 2018

The operating hours of the NDIS contact centre phone line are changing from Monday 30 April 2018.

The 1800 800 110 phone number will be answered between 8:00am and 8:00pm local time.

This is a reduction in operating hours, which are currently 8:00am to 11:00pm in each time zone.

The decision to change the operating hours of the contact centre was based on a review of incoming calls, which found less than one per cent of call come through after 8:00pm.

For other ways to contact the NDIS, see the [contact us page](#) on the website.

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