

The National Disability Insurance Scheme Act 2013 (Cth) (NDIS Act) sets out how the NDIA handles, protects and shares protected Agency information.

This includes information about NDIS participants, prospective participants and providers.

State and federal organisations, including police, courts, tribunals and lawyers, may need to contact us for protected Agency information, including:

- [subpoenas](#)
- [how to serve court orders](#)
- [requests for protected Agency information](#)
- [sharing information with state and territory agencies](#)
- [Freedom of Information \(FOI\)](#)
- [privacy](#).

The NDIS Act also includes a list of ‘reviewable decisions’. If you think an NDIA decision is wrong, you can request an [internal review of a decision](#) or an [external review](#) by the Administrative Appeals Tribunal (AAT).

The Government has announced there will be changes to the AAT. The Attorney-General will introduce legislation into Parliament in 2023 to establish a new federal administrative review body.

If you are a participant with an NDIA case currently before the AAT there are no further steps you need to take. The process for review of your matter remains unchanged.

Further information on the Government’s changes is available on the [Attorney-General’s Department](#) website.

The [AAT website](#) also has information on the proposed changes.

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