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We continue to improve how we support participants with accessing housing supports in a timely and consistent way.

We may fund reasonable and necessary home and living supports, if they are unable to be met through mainstream, community, informal or other supports.

## What does the NDIS fund?

It is important to note, we do not own or operate any housing but may provide funding, if appropriate for:

- Capacity building to assist participants to live independently in the community, supports to improve living skills, money and household management, social and communication skills and behavioural management.
- Capacity building support to assist participants with developing skills for independence.
- Home modifications to the participant's own home or a private rental property and on a case-by-case basis in social housing.
- Assistive technology to enable a participant to remain independent.
- Support and assistance to complete day-to-day tasks or personal care, such as assistance with showering and dressing.
- Help around the home where the participant is unable to undertake these tasks due to their disability, such as assistance with cleaning and laundry.

We may also contribute to the cost of accommodation in situations where the participant has a need for specialised accommodation due to their disability.

More information is available in the [home and living supports would we fund it guide](#) .

## Requesting home and living supports

We want to provide the best option for support in your home, now and in the longer term. We can help explain the different home and living supports.

We'll work with you to find the best mix of supports that will help you live as independently as possible.

If you have a goal about home and living in your plan, we may be able to fund home and living supports.

When you ask for home and living supports, we will talk to you about exploring:

- all your [home and living](#) options. This includes options through state or territory government agencies, your local community services or the private market.
- other supports that would help you live independently. This could include [informal supports](#) from your family, friends and other people in your community.

We can support you to explore these options. Part of this discussion will include obtaining information about your current and future needs.

Talk to your local area coordinator, support coordinator or recovery coach for more information and support.

## What information you need to give us

If you need to change your plan because you need home and living supports, you will need to let us know about your change of details or situation.

You can do this by:

- completing our [change of details or situation form](#)
- calling us on 1800 800 110
- sending us an email at [enquiries@ndis.gov.au](mailto:enquiries@ndis.gov.au)
- visiting the [office location](#) page on the NDIS website.

If you want us to review a decision we have made about your home and living support, you will need to ask us for an internal review.

You can do this by:

- completing our [request for a review of a decision form](#)
- calling us on 1800 800 110
- sending us an email at [enquiries@ndis.gov.au](mailto:enquiries@ndis.gov.au)
- visiting the [office location](#) page on the NDIS website.

You need to ask us to [change your plan](#) or [review a decision](#) if you want us to consider home and living supports.

You can also complete the supporting evidence form to give us more information about your home and living support needs. You don't have to complete the supporting evidence form, but it's a good way to make sure we have all the information we need to decide whether to change your plan.

- [Supporting evidence form - Home and living \(DOCX 111KB\)](#)
- [Supporting evidence form - Home and living \(PDF 427KB\)](#)

You can talk to your local area coordinator, support coordinator or recovery coach for more information and support.

## What evidence you need to give us

We need evidence from your allied health professionals to include home and living supports in your plan. [Good evidence](#) is recent and from a relevant treating professional.

If you need home and living supports for the first time, your evidence needs to explain:

- your daily support and housing needs, including how often and when you need the support each day.
- your functional capacity and the impact on your daily life and housing needs. When we say functional capacity, we mean the things you can and can't do because of your disability.
- what other home and living options you've explored and why they don't meet your disability-related support needs.

If you need to change the home and living supports you already have, your evidence needs to be dated since your last NDIS plan was approved and explain:

- the significant changes to your daily support and housing needs, including any new things you can and can't do for yourself.
- the changes to your functional capacity and the impact on your daily life and housing needs.

Learn more in our [factsheet - What evidence you need to give us before we create your plan](#).

We can't include home and living supports in your plan without the correct evidence.

## How to submit your forms and information

Once completed, you can return your forms and supporting information in one of 3 ways:

- via email to: [enquiries@ndis.gov.au](mailto:enquiries@ndis.gov.au)

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- via mail to: NDIA, GPO Box 700, Canberra ACT 2601
  - in person at your [local NDIS or partner office](#).

If you are submitting this before your scheduled plan reassessment, please do so within 100 days of that assessment. This will help ensure we have all the information we need early and reduce the need to request additional information.

These forms should be supported with all relevant information, including any assessments or letters from health professionals.

If you have already submitted your previous home and living supports form, you do not need to do anything else. We will still process and consider this request.

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