1 December 2020

A nationally consistent NDIS quality and safeguards system is now in place across Australia, delivering strong and consistent protections for every participant in the NDIS.

From today, the NDIS Quality and Safeguards Commission (NDIS Commission) will start managing the quality and safeguards of NDIS supports and services in Western Australia.

The NDIS Commission commenced in New South Wales and South Australia on 1 July 2018, and in Tasmania, Victoria, the Australian Capital Territory, Queensland, and the Northern Territory on 1 July 2019. The transition of Western Australia completes the national rollout.

Minister for the National Disability Insurance Scheme, Stuart Robert, said that today is a significant milestone for the world-leading scheme.

‘The NDIS Commission was established to deliver a national approach to protecting the rights, health and wellbeing of every Australian receiving supports under the NDIS,’ Minister Robert said.

‘Now that it has fully rolled out, the NDIS Commission will promote quality and safe services for the 412,500 participants supported by the NDIS, no matter where they live.’

With NDIS Commission now operating in every state and territory, it means that:

- the NDIS Code of Conduct applies to all providers and workers across Australia
- registered providers need to meet NDIS Practice Standards, report certain types of incidents, report restrictive practices, and have a strong complaints system in place
- NDIS participants can contact the NDIS Commission to raise a concern or make a complaint about the quality or safety of their NDIS-funded services or supports, no matter where they live in Australia.

The NDIS Commission brings together various quality and safeguards functions under a single agency for the first time, with a suite of education and regulatory powers that now apply across Australia.

For more information, visit the NDIS Commission website.

Read the Minister's media release .

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