2 March 2018

The Board of the National Disability Insurance Agency (NDIA) today released the Independent Pricing Review (IPR) Report undertaken by McKinsey & Company, giving in principle support to all of the Report's 25 recommendations.

Key recommendations made by the IPR include:

- Adding a third tier to the complexity loading to account for higher level skills or experience of workers and additional training required;
- Allowing providers to charge up to 45 minutes of travel time in rural areas;
- Allowing providers to quote on the delivery of services in isolated regions;
- Changing the cancellation policy to allow providers to recover 90% of their costs if a cancellation is made after 3pm on the day before the service;
- Removing the annual $1000 travel cap for therapy supports and aligning the travel policy with the attendant care travel policy;
- Changing therapy prices to better reflect different therapy types, and introducing a second tier of pricing for therapy assistants;
- Introducing temporary overhead assistance equivalent to a 2% to 3% loading on the price for providers delivering attendant care for the next 12 months.

Other recommendations relate to price limits, interventions to address specific market challenges, and improvements in market monitoring and engagement.

Find out more about the IPR.

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Date
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