16 February 2021

During the COVID-19 pandemic, we changed what happens when your plan reaches its end date.

If your plan reaches its end date and your new plan hasn't been finalised yet, your current plan will be automatically extended for up to 12 months.

This means that your current funding will automatically continue for up to 12 months, or until your new plan can be finalised, because we don't want you to have any gaps in your funding or supports.

This change is part of our commitment to deliver a quality experience for you.

For more information about plan extensions, visit the plan extensions webpage.

Related articles

We're delivering flexibility through automatic plan extensions

Date
12 April 2021

Plan flexibility and auto-extensions now include assistive technology

Date
15 May 2020

Support coordinator measures put in place during the COVID- 19 pandemic will be extended until the end of March.

Date
28 February 2021

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